



MB2-711

MCP Microsoft Dynamics CRM 2016

A Success Guide to Prepare-
Microsoft Dynamics CRM 2016 Installation

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Introduction to MB2-711 Exam on Microsoft Dynamics CRM 2016 Installation

Use this quick start guide to collect all the information about Microsoft Dynamics CRM 2016 Installation (MB2-711) Certification exam. This study guide provides a list of objectives and resources that will help you prepare for items on the MB2-711 Microsoft Dynamics CRM 2016 Installation exam. The Sample Questions will help you identify the type and difficulty level of the questions and the Practice Exams will make you familiar with the format and environment of an exam. You should refer this guide carefully before attempting your actual MCP Microsoft Dynamics CRM 2016 certification exam.

The Microsoft Dynamics CRM 2016 Installation certification is mainly targeted to those candidates who want to build their career in Microsoft Dynamics CRM domain. The Microsoft Certified Professional (MCP) - Microsoft Dynamics CRM 2016 exam verifies that the candidate possesses the fundamental knowledge and proven skills in the area of MCP Microsoft Dynamics CRM 2016.

Microsoft MB2-711 Certification Details:

Exam Name	Microsoft Certified Professional (MCP) - Microsoft Dynamics CRM 2016
Exam Code	MB2-711
Exam Price	\$165 (USD)
Duration	120 min
Number of Questions	45-55
Passing Score	700 / 1000
Books / Training	80735: Installation in Microsoft Dynamics CRM 2016
Schedule Exam	Pearson VUE
Sample Questions	Microsoft Dynamics CRM 2016 Installation Sample Questions
Practice Exam	Microsoft MB2-711 Certification Practice Exam

Microsoft MB2-711 Exam Syllabus:

Topic	Details
Prepare to install Microsoft Dynamics CRM (10–15%)	
Plan a deployment	- Identify supported browsers, describe requirements for Dynamics CRM for tablets, describe Dynamics CRM offerings and editions, identify user client access license types, understand differences between device and user client access licenses, describe access modes
Identify system requirements	- Identify technologies that support a Dynamics CRM installation, describe Dynamics CRM server hardware and software requirements, identify supported server topologies, describe server roles, implement Microsoft Dynamics Sure Step
Identify related technologies	- Describe SQL Server hardware requirements, identify supported SQL Server editions, describe other SQL Server requirements, identify Active Directory requirements and Active Directory groups
Identify email processing options	- Describe the advantages and disadvantages of each email processing option, identify email tracking and correlation methods, identify user options for automatic email tracking, describe email correlation, describe folder-level tracking for Microsoft Exchange folders, enable and configure folder-level tracking, describe the process for monitoring individual and forward mailboxes, describe synchronization methods, configure mailbox records, configure email address approval
Deploy Microsoft Dynamics CRM (10–15%)	
Install Dynamics CRM	- Identify components installed during setup, identify required installation rights, describe installation steps, troubleshoot an installation, install sample data, install Dynamics CRM using the command line, configure multiple languages, and currencies
Install Report Authoring Extensions and Reporting Extensions	- Identify tools for creating custom reports, describe SQL-based and fetch-based reports, describe Reporting Extensions, describe reporting options, identify installation requirements
Install and configure the Email Router	- Describe the role of the Email Router, identify Email Router components and hardware and software requirements, identify installation steps, install the Rule Deployment Wizard, set up a forward mailbox, deploy Inbox rules, configure mailbox forwarding rules
Manage Microsoft Dynamics CRM 2016 (10–15%)	
Configure Dynamics CRM	- Identify deployment administrators, manage organizations, manage servers in the deployment, modify web addresses, view license information, upgrade the Dynamics CRM edition, administer Dynamics CRM using PowerShell

Topic	Details
Manage organizations	- Identify options for importing organizations, describe import steps, map users
Redeploy Dynamics CRM	- Identify conditions for redeploying Dynamics CRM, describe redeployment steps
Upgrade to Microsoft Dynamics CRM 2016 (10–15%)	
Plan an upgrade	- Identify versions that can be upgraded, identify upgrade process, describe the base and extension table merge process, describe upgrade methods, describe steps to perform an in-place installation, describe the steps to perform a migration with the same SQL Server, migrate using a new SQL Server instance, identify other upgrade considerations
Upgrade to Dynamics CRM 2016	- Identify the steps to prepare an upgrade, establish a test environment, upgrade and validate the test environment, upgrade and validate the production environment
Upgrade related components	- Identify considerations for upgrading Microsoft Dynamics CRM for Outlook, describe the process to upgrade the Email Router, identify options for upgrading Reporting Extensions.
Install and configure server-side synchronization (10–15%)	
Plan for server-side synchronization	- Identify the role of server-side synchronization, identify features, identify supported configurations, create a server profile for Microsoft Exchange Online or Exchange on-premises, configure authentication, identify connection encryption requirements
Configure and manage server-side synchronization	- Set up a forward mailbox, test email configuration, test and enable mailboxes, configure alerts, monitor performance using the Server-Side Synchronization Performance dashboard
Install and configure Microsoft Dynamics CRM for Outlook (10–15%)	
Prepare to install Dynamics CRM for Outlook	- Identify Dynamics CRM for Outlook, identify supported operating systems and components, identify support for Dynamics CRM for Outlook versions
Deploy Dynamics CRM for Outlook	- Describe deployment methods, identify installation steps, deploy Dynamics CRM for Outlook using the command line
Configure Dynamics CRM for Outlook	- Configure multiple organizations, enable offline capabilities, describe offline capabilities, identify fields that can be synchronized, describe limitations for synchronized fields, configure synchronized fields, configure data synchronization filters
Manage an Internet-facing deployment (10–15%)	

Topic	Details
Plan authentication	- Describe claims-based authentication, identify requirements, configure required DNS entries, describe Active Directory Federation Services certificates, describe Microsoft Dynamics CRM website and claims certificates, describe wildcard certificates
Install and configure an Internet-facing deployment	- Identify installation methods, configure a Claims Provider Trust, implement the Configure Claims-Based Authentication Wizard, add a Relying Party trust, implement the Configure Internet-facing Deployment Wizard, add required domain names
Maintain and troubleshoot a deployment (10–15%)	
Monitor Microsoft Dynamics CRM	- Identify installed services, identify where service accounts are used, manage service accounts, manage system jobs, limit asynchronous jobs, bulk delete records, configure disaster recovery methods, identify registry keys for server tracing, configure and enable tracing
Update Microsoft Dynamics CRM	- Identify update types, identify order of updates, implement Microsoft Update, update clients and multiple servers, determine which updates are installed

MB2-711 Sample Questions:

01. You plan to do a silent install of Microsoft Dynamics CRM for Outlook for 100 users. Which option is needed?

- a) Log on to the machine and manually configure Microsoft Dynamics CRM for Outlook after the install completes.
- b) Add the user credentials to the XML configuration file.
- c) Ensure the user running the script has domain administrator privileges.
- d) Ensure the user credentials are stored in the Windows vault

02. Why should you select a currency during installation of Microsoft Dynamics CRM 2016?

- a) Once installation and configuration is complete no additional currencies can be added.
- b) The selected currency becomes the organizations base currency and can be changed later.
- c) The selected currency will become the base currency for all organizations on the server.
- d) The selected currency becomes the organizations base currency and cannot be changed later.

03. You need to troubleshoot an issue with a bulk record deletion not being processed. Which service should you ensure is started?

- a) Asynchronous Processing Service
- b) Discovery Web Service
- c) Organization Web Service
- d) Sandbox Processing Service

04. What is a benefit to using a forward mailbox?

- a) It reduces administrative overhead of managing credentials to multiple outgoing mailboxes to a single mailbox.
- b) It reduces administrative overhead of managing credentials to multiple incoming mailboxes to a single mailbox.
- c) Alerts generated on the incoming mailboxes are consolidated and surfaced in relation to the single forward mailbox.
- d) Alerts generated on the outgoing mailboxes are consolidated and surfaced in relation to the single forward mailbox.

05. You are installing the Microsoft Dynamics CRM 2016 Email Router. Which two operating systems are supported?

Each correct answer presents a complete solution.

- a) Windows Vista 64-bit
- b) Windows 7 32-bit
- c) Windows Server 2008 R2 64-bit
- d) Windows Server 2012 64-bit

06. Your organization uses Microsoft Exchange on-premises and you deploy Microsoft Dynamics CRM 2016 on-premises. Which feature must you enable to use folder-level tracking?

- a) server-side synchronization
- b) forward mailbox
- c) Email Router
- d) smart matching

07. Which step must be taken before an organization can be deleted?

- a) All users need to exit the application.
- b) The website in Internet Information Service (US) must be stopped.
- c) The organization must be disabled.
- d) The organization must be backed up.

08. You need to create a server profile record for Microsoft Dynamics CRM on-premises and Exchange on premises. Which two details should you specify when creating the record?

Each correct answer presents part of the solution.

- a) processing for approved or unapproved user and queues
- b) authentication method
- c) incoming and outgoing server location
- d) record types for the server profile to synchronize (contact, task, or appointment)

09. Which installed with the Microsoft Dynamics CRM 2016 Email Router?

- a) Email Integration Service
- b) Exchange Web Services
- c) folder-level tracking
- d) Rule Deployment Wizard

10. You need to install Microsoft Dynamics CRM for Outlook on a computer with a supported operating system. Which three options can you use?

Each correct answer presents a complete solution.

- a) Windows 10
- b) Windows 7
- c) Windows Server 2008 running as a Remote Desktop Services application
- d) Windows 8
- e) Windows Server 2012 running as a Remote Desktop Services application

Answers to MB2-711 Exam Questions:

Question: 01 Answer: c	Question: 02 Answer: a	Question: 03 Answer: d	Question: 04 Answer: a	Question: 05 Answer: b, c
Question: 06 Answer: b	Question: 07 Answer: a	Question: 08 Answer: c, d	Question: 09 Answer: a	Question: 10 Answer: a, c, e

Note: If you find any typo or data entry error in these sample questions, we request you to update us by commenting on this page or write an email on feedback@edusum.com